



Introduction to School-based Telehealth Services

What is Telehealth?

- ❖ **Telehealth** is the use of communication technologies, such as computers, tablets and mobile phones, to access health care and IEP-based services remotely.
- ❖ **Telehealth is not** a distinct service but a way that providers deliver services that approximates in-person care or training. The standard of care should be the same whether in-person or remotely through telehealth.

- ❖ ERA Education has the capacity to offer consultation support and IEP driven services through a telehealth or distance learning modality that is HIPAA/FERPA compliant.
- ❖ ERA Education offers an array of service options for the use of video technology where it may improve the training needs of district staff or the individualized learning needs of students

Behavioral Services

Consultation
Instructional Assistant &
Paraeducator Training
Workshops
Supervision (BID)
Direct Intervention (BII)

Psychological Services

Counseling and Guidance
Parent Counseling & Training
Mental Health Case Management
Consultation
Wraparound Service

Our teams can help assess goodness-of-fit to ensure this modality would offer an educational or clinical benefit. Inquire about telehealth services [here](#)

- ❖ Telehealth provides a safe and secure option for students, parents, and school teams when environmental barriers to in-person service are present
- ❖ Leveraging telehealth solutions allows students to continue receiving behavioral supports and psychological services in order to stay on track with their goals
- ❖ Telehealth solutions allow continued behavioral and psychological supports for parents as they provide increased care and instruction to their child
- ❖ School teams are able to access necessary training and consultation from subject-matter experts in a safe and convenient location

ERA Education aligns with the American Psychological Associations best practices for telehealth by:

- ❖ Assessing the unique needs of each student, parent, and school team and determining goodness-of-fit; providing telehealth only when it is expected to lead to positive outcomes
- ❖ Ensuring staff competence with telehealth technology and session delivery; providing extensive tools and trainings to our staff so that you receive the best service possible
- ❖ Obtaining consent from students, parents and school teams to utilize telehealth solutions
- ❖ Providing necessary guidance to students, parents, and school teams to ensure barriers to access are addressed
- ❖ Abiding by ethical and professional standards of care during telehealth service delivery
- ❖ Maintaining confidentiality and providing services through secure connections and platforms

Accountability

ERA Education offers transparency in the scheduling and billing of telehealth services:

- ❖ Student-specific schedules provided upon request
- ❖ Parent/Guardian signature verification can be obtained as needed
- ❖ Telehealth services offered at no additional cost to the school district; billing rates remain consistent
- ❖ Billing invoices will include date, duration, and “Place of Service” to denote Telehealth service provision

ERA Education will provide guidance and support to families to assist them in accessing telehealth services, upon request of the school team.

Our teams can help assess goodness-of-fit to ensure this modality would offer an educational or clinical benefit to your students and school teams.

Request telehealth services